

Monique Hawkins  
Interim Co-CEO and Policy and Research Officer  
the3million

By email

09 March 2023

Dear Monique

**the3million's fifth report to the IMA - Impact of Digital Borders on Travel**

Thank you for the3million submission to the IMA 'Impact of decision-making delays and digital borders on travel'. The IMA always welcomes the submission of evidence and information about how policies and their practical implementation impact the rights of citizens protected by the Withdrawal and Separation Agreements. We also welcome information on the 'lived experiences' of citizens protected under the Agreements.

We note that the latest report focuses on the impact of decision-making delays and digital borders on travel and makes 36 recommendations to the IMA. The report contains a wealth of useful information.

We have organised the recommendations into themes, to aid us in understanding the recommendations and how they fit together, and to consider what actions we might take on the issues you have raised with us.

The majority of the recommendations relate to issues that are already known to us. Those under current investigation are listed on our published Issues Log. For those not yet on our Issues Log, we are researching and analysing intelligence we hold in relation to those matters and will consider opening an investigation in due course.

The issues that we are currently researching are not included on our Issues Log, in line with our current practice to include only those matters under active investigation with relevant public authorities. We plan to extend the published Issues Log in the next few months, to provide information on those matters that we are researching, but that have not yet reached the formal investigation stage. When this happens, it is likely that some of the issues raised in your report may be included on the Issues Log for the first time.

Although the issues behind many of the recommendations are already known to us, we are reviewing existing work streams to incorporate any new information coming from the information and recommendations in your report. We will consider creating new work streams on those matters that are new to us. We aim to complete the research and analysis of the information on those that are new to us shortly.



**Independent Monitoring Authority**  
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We will report on our ongoing work on these matters via our website in the usual way. The IMA is happy to discuss separately with the3million any specific aspect of the report in more detail. We would be very happy to receive any further evidence or information on the matters raised in your report.

Thank you once again for a very rich analysis of such an important matter for many citizens. The information and recommendations that you have provided has improved the evidence base that we draw on in our work.

Yours sincerely

Pam Everett

**Director of Operational Delivery**  
**Independent Monitoring Authority**